|  |
| --- |
| **Stakeholder Matrix- Bathroom Renovation** |
| **Stakeholder****Name** | **Position** | **Role in Project** | **Expectations/ Needs** | **Strategy for Communication and Managing Expectations** |
| Mom | Homeowner | SponsorEnduser | -Stay within budget, scope, and timeline-Aesthetically pleasing renovation-Quality equipment and installation | -Weekly conversations or email during planning-Daily conversations during execution |
| Dad | Homeowner | SponsorEnduser | -Stay within budget, scope, and timeline-Satisfy mom | -Weekly conversations or email during planning-Daily conversations during execution |
| Sister | Resident | Enduser | -Easy to use functionality | -As requested by homeowners |
| Brother | Resident | Enduser | -Stay out his way | -As requested by homeowners |
| Plumber, Carpenter, Installer, Electrician, Design Consultant, Inspector | Contractors | Contractors | -Timely communication of needs, issues, concerns-Availability to discuss issues-Prompt payment upon approval completed of work | -Project manager will be the primary communicator to this group via daily and/or weekly conversations or emails |
| You | Project Manager | Project Manager | -Timely communication of needs, issues, concerns-Availability and cooperation in discussion of issues-Prompt payment upon approval completed of work | -Project manager will communicate with all stakeholders as indicated |